



Vintner's Select Club & ClubRed

Vintner's Select Club and ClubRed are special wine clubs at Dry Creek Vineyard. Members enjoy a variety of benefits that include:

- ◆ **Exclusive Wines** shipped right to your door – special releases, limited edition bottlings and pre-release wines.
- ◆ **2-Bottle Shipments** pre-selected and automatically shipped four times a year. The cost of each shipment will vary according to wines shipped, but usually ranges between \$40 and \$70 (plus shipping charges, and applicable tax).
- ◆ **Special Savings throughout the year**
20% savings on tasting room merchandise
20% - 30% savings on wines
- ◆ **Fun and Educational Materials** are included with each shipment, including winery and event news, food and wine pairing suggestions, recipes, and much more.
- ◆ **VIP Tours of the Winery** by appointment for wine club members and their guests.
- ◆ **Exclusive Events** created especially for club members, including a Valentine's Day Winemaker Dinner in our cellar.
- ◆ **Special Member's Admission Price** for selected Dry Creek Vineyard events.
- ◆ **Release Tastings** with each shipment. There is a special day set aside for you to come and sample the wines in your shipment together with a variety of artisan breads and cheeses.
- ◆ **Winery Pickup** local members can elect to pick up their shipment at the winery either at the Release Tasting or thereafter, saving the cost of shipping.
- ◆ **Automatic Billing** to your credit card (Visa, MasterCard, Novus / Discover, American Express). The wine is shipped directly to your home or office.
- ◆ **Join the VIP Club!** An "exclusive wines" club open to VSC/ClubRed members only (600 member limit). See attached page for more information.

IMPORTANT NOTE FOR MEMBERS RESIDING IN THESE STATES

You must have a deliverable address. By law, we can not retrieve undeliverable wine from these states and thus can not credit your account. We can if necessary, resend or reroute the wine, but will incur an additional shipping fee.

*Arizona
Connecticut
District of Columbia*

*Massachusetts
Michigan
New Jersey*

*North Carolina
Texas*

*Virginia
Wisconsin*

WE CAN NOT DELIVER TO:

*Alabama
Alaska
Arkansas
Delaware
Georgia
Hawaii*

*Indiana
Kansas
Kentucky
Maine
Maryland*

*Mississippi
Montana
Oklahoma
Pennsylvania
Rhode Island*

*South Carolina
South Dakota
Tennessee
Utah
West Virginia*

REMINDER: An adult signature is required for wine delivery. We strongly recommend that your wine be sent to a business address.



Joining the VIP Club

VINTNER'S SELECT CLUB & CLUB RED

As a member of the Vintner's Select Club or ClubRed you will receive pre-release wines, and special limited bottlings in your quarterly shipments. The two-bottle shipment price will vary, but will range from \$40 - \$70 (plus shipping and applicable taxes). Your club member 20% bottle discount is applied to the quarterly shipments.

As a member of the Vintner's Select Club or ClubRed, you also have the option of joining the VIP club:

THE "VIP Club" (*an "exclusive wines" club – 600 member limit*)

This club is designed for Vintner's Select Club or ClubRed members who want to receive very limited, ultra exclusive wines. To join, you must be a continuing member of the regular VSC club or ClubRed. *The VIP shipments will be in addition to, not in place of your quarterly VSC shipments.*

As exclusive wines become available, VIP members will automatically receive 1, 2 or 3 bottle shipments (usually once a year). These wines might be a special bottling from a very small lot, an estate grown or lot designated wine, or a special selection from our Library. Because of the ultra limited nature of these wines, they will not be discounted.

After the 600 member limit is reached, a "waiting list" will be established for wine club members who wish to be a part of the VIP Club. We have less than 100 spots left!

To join the "VIP Club," please contact Salina Littleton:

Phone: 707-433-1000
Toll Free: 800-864-9463
Fax: 707-433-5329
Email: vsc@drycreekvineyard.com



Vintner's Select Club & ClubRed

"Most Commonly Asked Questions"

- 1) **What is the best way to contact you about my VSC membership?**
Call toll free: 1-800-864-9463, ask for Salina Littleton; or email: vsc@drycreekvineyard.com
- 2) **How do I order more wine?**
Call toll free and ask for the Tasting Room: Our knowledgeable Tasting Room Staff can answer all of your questions about the available wines and fill your order. As a VSC club member, all your information is on file and the shipment is automatically billed to your credit card on file (unless otherwise specified). The wine can be shipped to the shipping address on file, or any other address you specify.

*Order from our Special Club Member's Online Store: Login as a member in our online store, to receive club discounts and buy special club wines, or any of our other wines. Call or email us for your Login and Password. Once you have your login and password:
go to www.drycreekvineyard.com
click on "Browse our Online Store"
click on "Login"
enter your Login ID
enter your password*
- 3) **Can I order wine sent as a gift or for a special occasion?**
The Tasting Room can take your orders for gifts of wine or merchandise, which like other orders can be automatically billed to your card (on file). A personalized gift card can be enclosed, and special delivery arrangements can be made.
- 4) **Can I give a VSC Membership as a gift?**
Call toll free and ask for Salina Littleton. All you need to do is to provide the recipient's information. They will receive a handsome Certificate announcing the gift from you. Then they will receive quarterly wine shipments and all the same benefits you do from your membership. Their club shipments are automatically billed to your card and continue until you cancel the gift membership.
- 5) **How do I change my membership information (address, phone, credit card, etc.)?**
Call toll free and ask for Salina Littleton. We can change any or all of the information for your membership. Information can be changed temporarily (single shipment, specified period of time) or permanently.
- 6) **Can I come to the winery and pick up my club shipment there?**
If you wish to pick up all your shipments at the winery, please contact us. Simply provide us with your email address, and request your membership be changed to winery pickup status.
- 7) **What if I'm going to be gone at the time a shipment is due to be sent?**
Call toll free and Salina Littleton can reroute the pending shipment to another address, or put the shipment on hold to be shipped upon your return.
- 8) **What if I'm not home when they try to deliver my shipment?**
The delivery agent will either make two more attempts; or, will leave a notice that delivery was attempted and asking you to call to make redelivery arrangements. We strongly recommend that your wine be delivered to a business address.
- 9) **What if they could not deliver my wine and it was returned to Dry Creek?**
We will contact you to arrange reshipment, or you can call Salina Littleton toll free.
- 10) **Can I still be a member if you can't ship to my home state?**
Yes, IF you have your wine delivered to a state to which we do ship.
- 11) **What if my credit card is not approved for a shipment?**
You will receive a letter asking you to call us to update your billing information so that we can process the shipment you missed. With an approved credit card you will then be included in a follow-up wine shipment.
- 12) **How do I cancel? How do I rejoin?**
Call toll free: Salina Littleton can cancel or reinstate your membership.