



Vintner's Select Club & ClubRed

Vintner's Select Club is a special wine club at Dry Creek Vineyard. VSC members enjoy a variety of benefits that include:

- ◆ **2-Bottle Shipments** of special, limited bottlings, and pre-release wines, pre-selected and automatically shipped four times a year.
- ◆ **Automatic Billing** to your credit card and the wine is shipped directly to your home or office. In a gift situation your sponsor will be billed. Shipments will cost between \$40 and \$60 (plus shipping charges, and sales tax if any).
- ◆ **Member Savings throughout the year**
 - 20% Savings on tasting room merchandise
 - 20% Savings on the wine in your club shipments
 - 20% - 30% Savings on wine purchases
- ◆ **Exclusive Events** created especially for Vintner's Select Club members, including Winemaker Dinners in our cellar.
- ◆ **Private Tours** by appointment
- ◆ **Free or Reduced Admission** to selected Dry Creek Vineyard events
- ◆ **JOIN THE VIP Club!** a new "exclusive wines" club; open to VSC members only (600 member limit) See the attached page for more information.

IMPORTANT NOTE FOR MEMBERS RESIDING IN THESE STATES

You must have a deliverable address. By law, we can not retrieve undeliverable wine from these states and thus can not credit your account. We can if necessary, resend or reroute the wine, but will incur an additional shipping fee.

<i>Arizona</i>	<i>Florida</i>	<i>Michigan</i>	<i>North Carolina</i>
<i>Connecticut</i>	<i>Indiana</i>	<i>New Jersey</i>	<i>Texas</i>
<i>District of Columbia</i>	<i>Massachusetts</i>	<i>North Carolina</i>	<i>Virginia</i>

WE CAN NOT DELIVER TO:

<i>Alabama</i>	<i>Kansas</i>	<i>Oklahoma</i>	<i>Utah</i>
<i>Alaska</i>	<i>Kentucky</i>	<i>Pennsylvania</i>	<i>Vermont</i>
<i>Arkansas</i>	<i>Maine</i>	<i>Rhode Island</i>	
<i>Delaware</i>	<i>Maryland</i>	<i>South Carolina</i>	
<i>Georgia</i>	<i>Mississippi</i>	<i>South Dakota</i>	
<i>Hawaii</i>	<i>Montana</i>	<i>Tennessee</i>	

REMINDER: An adult signature is required for wine delivery. We strongly recommend that your wine be sent to a business address.



Joining the VIP Club

VINTNER'S SELECT CLUB (*regular club*)

As a regular member of the Vintner's Select Club or ClubRed you will receive Pre-Release wines, and special limited bottlings in their quarterly shipments. The two-bottle shipment price will range from \$40 - \$60 (plus shipping and applicable taxes). The member's 20% bottle discount is applied to the quarterly shipments.

As a regular member of the Vintner's Select Club or ClubRed, you also have the option of joining the VIP club:

THE "VIP Club" (*a new "exclusive wines" club – 600 member limit*)

This club is designed for Vintner's Select Club or ClubRed members who want to receive very limited, ultra exclusive wines. To join, you must be a continuing member of the regular VSC club or ClubRed. *The VIP shipments will be in addition to, not in place of your quarterly VSC shipments.*

As exclusive wines become available, VIP members will receive automatic 1, 2 or 3 bottle shipments (usually once a year). These wines might be a special bottling from a very small lot, an estate grown or lot designated wine, or a special selection from our Library. Because of the ultra limited nature of these wines, they will not be discounted.

After the 600 member limit is reached, a "waiting list" will be established for wine club members who wish to be a part of this new VIP Club. We only have 4 spots left!

To join the "VIP Club", contact Lynda Abbott or Amy Potemra:

Phone: 707-433-1000
Toll Free: 800-864-9463
Fax: 707-433-5329
Email: vsc@drycreekvineyard.com



VINTNER'S SELECT CLUB "Most Commonly Asked Questions"

- 1) **What is the best way to contact you about my VSC membership?**
Call toll free: 1-800-864-9463, ask for Lynda Abbott or Amy Potemra; or email: usc@drycreekvineyard.com
- 2) **How do I order more wine?**
Call toll free and ask for the Tasting Room: Our knowledgeable Tasting Room Staff can answer all of your questions about the available wines and fill your order. As a VSC club member, all your information is on file and the shipment is automatically billed to your credit card on file (unless otherwise specified). The wine can be shipped to the shipping address on file, or any other address you specify.

*Order from our Special Club Member's Online Store: Login as a member in our online store, to receive club discounts and buy special club wines, or any of our other wines. Call or email us for your Login and Password. Once you have your login and password:
go to www.drycreekvineyard.com
click on **online store**
click on **Club Member Wines** (below the green navigational bar)
enter your **Log-in ID**
enter your **password***
- 3) **Can I order wine sent as a gift or for a special occasion?**
The Tasting Room can take your orders for gifts of wine or merchandise, which like other orders can be automatically billed to your card (on file). A personalized gift card can be enclosed, and special delivery arrangements can be made.
- 4) **Can I give a VSC Membership as a gift?**
Call toll free and ask for the Tasting Room, Lynda Abbott or Amy Potemra. All you need to do is to provide the recipient's information. They will receive a handsome Certificate announcing the gift from you. Then they will receive quarterly wine shipments and all the same benefits you do from your membership. Their club shipments are automatically billed to your card and continue until you cancel the gift membership.
- 5) **How do I change my membership information (address, phone, credit card, etc.)?**
Call toll free and ask for Lynda Abbott or Amy Potemra. We can change any or all of the information for your membership. Information can be changed temporarily (single shipment, specified period of time) or permanently.
- 6) **Can I come to the winery and pick up my club shipment there?**
We're sorry but, NO. The only way we are able to manage the growing size of the VSC club and offer the great discounts is through separate and computerized handling of the shipments en masse.
- 7) **What if I'm going to be gone at the time a shipment is due to be sent?**
Call toll free and Lynda Abbott or Amy Potemra can reroute the pending shipment to another address, or put the shipment on hold to be shipped upon your return.
- 8) **What if I'm not home when they try to deliver my shipment?**
The delivery agent will either make two more attempts; or, will leave a notice that delivery was attempted and asking you to call to make redelivery arrangements. We strongly recommend that your wine be delivered to a business address.
- 9) **What if they could not deliver my wine and it was returned to Dry Creek?**
We will contact you to arrange reshipment, or you can call Lynda Abbott or Amy Potemra toll free.
- 10) **Can I still be a member if you can't ship to my home state?**
Yes, IF you have your wine delivered to a state to which we do ship.
- 11) **What if my credit card is not approved for a shipment?**
You will receive a letter asking you to call us to update your billing information so that we can process the shipment you missed. With an approved credit card you will then be included in a follow-up wine shipment.
- 12) **How do I cancel? How do I rejoin?**
Call toll free: Lynda Abbott or Amy Potemra can cancel or reinstate your membership.